

KEISEON HAMILTON

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SUMMARY

Safety - Conscious team player, with outstanding work ethics and a love for hands-on work, seeking full-time employment. Experience operating commercial vehicles and trained to uphold the highest standard of safety when operating on any job site.

SKILLS AND QUALIFICATION

- SAFETY TICKETS: CSO | CSTS (2020) | WHMIS 2015 Worker Edition (Generic for CSTS 2020) | WHMIS (GHS) 2015 | First Aid Level C- CPR/AED | Wood Buffalo Wildlife Awareness | Bear Awareness | Silica Awareness | H2S & S02 | Fatigue Management for Drivers and Supervisors | Transportation of Dangerous Goods | Fall Protection | Confined Space Entry and Monitor Materials.
- Valid Alberta Class 5 License with Clean Drivers Abstract.
- Can remain fully alert for extended periods of time, while keeping both a safe and clean work environment.
- Can consistently react quickly in emergency situations while strictly adhering to established safety procedures.
- Comfortable working in challenging work environments alone, or in a team in various types of weather conditions (Sun, rain, sleet, snow, fog, hail); physically fit, capable of performing strenuous work for extended periods.
- Ability to adhere to road safety rules, navigate GPS effectively, and properly handle daily driving schedules.
- A Safety-oriented individual who always follows safety procedures and policies and wears required PPE at ALL times.
- Ability to work with a variety of hand and power tools safely.
- Safety conscious with the ability to follow written and oral instructions with distinction in English.
- Efficiently executes all day to day work instructions received both safely and in a timely fashion.

WORK EXPERIENCE

Customer Experience Associate, TD Canada Trust, Fort McMurray, AB, CA

Jan 2024- Current

- Processed financial transactions and mainly sold Credit Instruments offered by TD Bank as per standardized operating procedures (EG: The Sale of Credit Cards, Credit Limit Increases, Unsecured Lines of Credit, Overdraft Protection and Unsecured Loans to both Personal and Business account holders.), with an Individual Performance/Growth rating in October 2024 of 374% compared to that of my peers, who ranked from 119% on the low end, to 187% on the high end in the same period.
- Tripled my yearly sales goals by **October 2024** while maintaining professionalism, and promoting competent customer care, with an excellent approval rating (Ranked **34**th of 559 TD peers in the same role across Alberta in less than one year).

General Manager, Havilah's Food Co. LTD, Trinidad and Tobago

Jan 2019- Oct 2022

- Hired, and trained new employees, and made weekly schedules.
- Managed suppliers and acquisition of raw materials for the continued function of the restaurant.

Data Analyst, Havilah's Food Co. LTD, Trinidad and Tobago

Jan 2015- Dec 2018

- Assisted management with both adjusting product focus, and maximizing sales through customer buying patterns.
- Worked with PostgreSQL, MySQL and an htm15-based CMS to perform various data management duties.

Application Specialist, Telecommunications Services of Trinidad & Tobago, Trinidad Jan 2012- Dec 2014

- I designed the Automated Data Verification Process; a system created to provide a succinct method for verifying customer data-accuracy using raw data from a plethora of legacy systems to ensure that all customers paid their bills accurately.
- I worked closely with various teams; (Inventory Management, Business Support Systems, Quality Assurance and Model Org. to successfully achieve TSTT Objectives namely customer tracking and billing.

People / Equipment Mover, Intertek **Petroleum Fuel and Chemical Services,** Trinidad Seasonal (2008 - 2011)

- Collected and Transported light petrochemical testing equipment or staff from/to Company designated locations in a safe and timely manner, in compliance with all traffic laws and applicable Company policies and procedures
- Complied with and supported the Company's Health, Safety and Environmental Policies, Procedures and Programs and any
 other applicable legislation and standards set while conducting my duties.



EDUCATION

Bachelor of Science in Computing (Software Systems Emphasis) || Andrews University Michigan, USA.

Safety tickets

The following are images of my Safety Tickets:















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